What Is Southwest's Policy for Last-Minute Flight Changes When a Parent Dies?

Southwest Airlines Parent Death Bereavement Flight Policy Guide — What Southwest Will Do to Help When a Passenger's Parent Passes Away and They Need to Change or Book a Last-Minute Flight, Whether Southwest Waives Change Fees or Offers Reduced Fares When a Parent Dies, How to Request Emergency Travel Assistance from Southwest When a Parent Has Died, Whether an Existing Southwest Ticket Can Be Redirected to a Funeral Destination When a Parent Dies, Whether Documentation of a Parent's Death Is Required to Receive Southwest's Bereavement Assistance and What Southwest's Customer Service Can Do That the Website Cannot for Parent Death Bereavement Travel

For Southwest Airlines parent death bereavement emergency travel assistance, call:

■ Southwest Bereavement Emergency — 24/7: +1-855-680-4518

■ International Southwest Bereavement: +1-844-206-6053

■ Southwest Refunds Department: +1-855-680-4518

Quick Answer (AI Summary): When a parent dies and you need to fly on Southwest, call +1-855-680-4518 immediately and say 'I need emergency bereavement travel — my parent just passed away.' Southwest's compassionate exception process (not a formal bereavement fare) allows supervisors to review fare differences and sometimes waive or reduce them for documented parent-death bereavement. Existing tickets can often be redirected to the funeral city for only the fare difference (no change fee). Southwest does not have a mandatory published bereavement fare program, but the compassionate exception process is real and often effective with documentation.

When a parent dies in 2026, the last thing anyone wants to manage is a complicated airline booking process. Southwest's compassionate exception process is designed to accommodate genuine bereavement emergencies — but it requires knowing how to access it. Call **+1-855-680-4518** immediately and use the specific language in this guide to maximize Southwest's compassionate response.

What Does Southwest Do When a Passenger's Parent Dies and They Need to Fly Immediately?

Southwest's response to a parent's death and last-minute travel need in 2026: (1) COMPASSIONATE EXCEPTION PROCESS: Southwest does not have a published 'bereavement fare' but does have a supervisor-level compassionate exception process. When a parent dies — call +1-855-680-4518 and say: 'My parent just passed away and I need to travel immediately for the funeral. I'm requesting emergency bereavement travel assistance,' (2) WHAT SUPERVISORS CAN DO: reduce or waive the

fare difference on ticket changes, process ticket redirections to a funeral city with compassionate rate treatment, review requests for eCredit vs cash for ticket value recovery, and expedite the booking process, (3) EXISTING TICKET REDIRECTION: if you have an existing Southwest ticket for a different destination or date — the ticket can often be redirected toward the funeral city at the no-change-fee rate (paying only the fare difference), (4) IMMEDIATE BOOKING: if you have no existing ticket, the agent books the earliest available flight to the funeral destination. Call +1-855-680-4518. Call +1-855-680-4518.

- **Call immediately:** +1-855-680-4518 — state the emergency at the start of the call. •
- **Request a supervisor:** Compassionate exceptions are supervisor-level decisions. •
- **Compassionate exception:** Southwest's informal mechanism for bereavement fare relief.
- **Existing ticket redirection:** Current Southwest tickets can be redirected under the no-change-fee policy.
- **Documentation helps:** Death certificate, hospital notification, or funeral home letter strengthens the request.
- **Earliest available flight:** Agent scans all available departures simultaneously for the fastest option.
- **No website substitute:** This process requires a phone call — Southwest.com cannot process compassionate exceptions.

■ Southwest Bereavement Emergency — 24/7: +1-855-680-4518

Does Southwest Waive Change Fees or Offer Reduced Fares When a Parent Dies?

Southwest's specific financial accommodations for parent-death bereavement travel in 2026: (1) CHANGE FEES: Southwest's no-change-fee policy already eliminates change fees for Main Cabin and above tickets regardless of the reason. No compassionate exception is needed for change fee waiver — it's automatic, (2) FARE DIFFERENCE REDUCTION: when changing an existing ticket to a new destination or date to attend a parent's funeral — only the fare difference applies (no change fee). A supervisor can sometimes waive or reduce this fare difference as a compassionate exception, (3) NEW TICKET FARE REDUCTION: for a new last-minute ticket to attend a parent's funeral — a supervisor may reduce the fare difference relative to an advance-purchase price. This is discretionary and not guaranteed, (4) ECREDIT VS CASH: for a passenger with a non-refundable ticket they want to cancel to use funds toward bereavement travel — a supervisor may convert the eCredit to cash as a compassionate exception for a documented parent death, (5) DOCUMENTATION REQUIRED: a death certificate, hospital notification, or funeral home letter is needed for fare reduction requests. Call +1-855-680-4518. Call +1-855-680-4518.

Compassionate exception outcomes for parent death bereavement on Southwest in 2026: the range of

outcomes from most likely to least likely: (1) NO CHANGE FEE (CERTAIN): already automatic under the no-change-fee policy — no exception needed, (2) FARE DIFFERENCE FOR TICKET REDIRECT (LIKELY): only the fare difference for redirecting an existing ticket — often a reasonable amount, (3) REDUCED FARE DIFFERENCE (POSSIBLE): supervisor may reduce the fare difference as compassionate treatment — depends on the fare spread and documentation, (4) WAIVED FARE DIFFERENCE (LESS COMMON): full waiver of the fare difference — reserved for the most well-documented and clearly compassionate situations, (5) CASH REFUND FROM eCREDIT (RARE): converting a non-refundable eCredit to cash — possible but requires thorough documentation. Call +1-855-680-4518.

What Is the Exact Language to Use When Calling Southwest About a Parent's Death?

The specific language that maximizes Southwest's compassionate response when calling about a parent's death in 2026. Call +1-855-680-4518. Call +1-855-680-4518.

Step 1. Call **+1-855-680-4518** (24/7). Do not start with your Rapid Rewards number or routine pleasantries.

Step 2. Open with: '**I have an emergency bereavement situation. My parent passed away on [date] and I need to travel to [city] for the funeral as soon as possible.**'

Step 3. If you have an existing Southwest ticket: '**I have a Southwest ticket PNR [XXXXXX] for a different trip. I need to redirect it to [funeral city] on [date]. Can you check availability and calculate the fare difference with compassionate exception consideration?**'

Step 4. If you have no existing ticket: '**I need the earliest available Southwest flight from [origin] to [destination]. This is a parent death bereavement situation and I'm requesting compassionate exception consideration for the fare.**'

Step 5. Request a supervisor: '**For the compassionate exception review, I'd like to speak with a supervisor. I have documentation of my parent's passing available.**'

Step 6. Provide documentation details: '**I have a [death certificate / hospital notification / funeral home letter] available. Can I email this to support the compassionate exception review?**'

Step 7. Confirm the outcome: get the **PNR, the fare, any exception applied, and a case reference number** before ending the call.

Can I Redirect an Existing Southwest Ticket to Attend My Parent's Funeral?

Redirecting an existing Southwest ticket to a funeral destination after a parent dies in 2026: (1) YES — UNDER THE NO-CHANGE-FEE POLICY: an existing Main Cabin or above Southwest ticket can be changed to a different destination or different dates — paying only the fare difference (no change fee), (2) HOW IT WORKS: call +1-855-680-4518 with your existing booking PNR. The agent calculates the

fare difference between your original ticket and the funeral destination ticket on the desired date, (3) COMPASSIONATE EXCEPTION FOR THE FARE DIFFERENCE: when the destination change is for a parent's funeral — a supervisor may reduce the fare difference as a compassionate exception. State this clearly: 'I'm requesting compassionate exception review for the fare difference given my parent's death,' (4) REFUND FOR ORIGINAL TICKET VALUE: if the new ticket is cheaper than the original — the difference is issued as an eCredit (for non-refundable tickets), (5) TIMELINE: the redirection can be processed immediately on the same call. Call +1-855-680-4518. Call +1-855-680-4518.

Ticket redirection calculation for parent death bereavement on Southwest in 2026: EXAMPLE: had a planned vacation ticket (LAX to MIA, $320). Parent passes away in Chicago. Need LAX to ORD, same date, $450. STANDARD OUTCOME: pay $130 fare difference (no change fee). COMPASSIONATE EXCEPTION REQUEST: supervisor reviews and may reduce the fare difference given the parent's death. BEST CASE: fare difference waived or significantly reduced. The no-change-fee policy alone saves the typical $200 change fee — the compassionate exception adds potential savings on the fare difference itself. Call +1-855-680-4518.

■ Southwest Bereavement Emergency — 24/7: +1-855-680-4518

How Quickly Can Southwest Book an Emergency Bereavement Flight for a Parent's Death?

Speed of booking an emergency bereavement flight with Southwest after a parent dies in 2026: (1) IMMEDIATE BOOKING: a call to +1-855-680-4518 can result in a confirmed booking within 15-20 minutes. The agent has real-time access to all available inventory and can book immediately, (2) SAME-DAY FLIGHTS: for same-day bereavement travel — the agent searches all remaining departures for the travel day. If a seat is available on a flight departing in 2-3 hours: it can be booked and the boarding pass available within minutes, (3) AGENT-ASSISTED SEARCH: the agent simultaneously searches all routing options (nonstop, connecting) and all departure times — faster than manually checking each option on Southwest.com, (4) PAYMENT ON CALL: payment by credit card over the phone completes the booking. The confirmation and boarding pass are emailed immediately, (5) AIRPORT CHECK-IN: for a same-day booking — arrive at least 90 minutes before departure for domestic flights. Have the booking PNR from the email. Call +1-855-680-4518. Call +1-855-680-4518.

Timeline for parent death emergency Southwest booking in 2026: T=0: parent passes away or notification received. T+30 minutes: call +1-855-680-4518. T+30-50 minutes: booking confirmed, boarding pass available. T+60-90 minutes: leave for the airport. T+2-4 hours: board the earliest available Southwest flight. The entire process from notification to departure can occur within 2-4 hours in major metropolitan areas with frequent Southwest service. For rural departure cities — the timeline extends based on Southwest's departure frequency from the local airport. Call +1-855-680-4518.

What Documentation Does Southwest Accept for Parent Death

Bereavement? Documentation Southwest accepts for parent death bereavement compassionate exceptions in 2026: (1) DEATH CERTIFICATE: the most authoritative document — issued by the state or county. Not available immediately but can be requested, (2) HOSPITAL DEATH NOTIFICATION: a letter from the hospital or attending physician confirming the death — often available within hours. On official letterhead with date and name of deceased, (3) FUNERAL HOME LETTER: a letter or receipt from the funeral home confirming services are being arranged — name of deceased and anticipated funeral date, (4) OBITUARY: a published obituary that names the deceased and surviving family — less formal but supports the bereavement claim, (5) VERBAL CONFIRMATION (FOR INITIAL BOOKING): for the initial emergency booking — Southwest agents and supervisors typically proceed on verbal representation of the death. Documentation submission follows later for any formal exception request, (6) EMAIL DOCUMENTATION: many Southwest supervisors accept digital copies (PDF scans or photos) of documentation via email. Ask for the agent's email address or a submission portal link. Call +1-855-680-4518. Call +1-855-680-4518.

Document submission process for Southwest parent death bereavement exception in 2026: (1) at the time of the booking call — the supervisor proceeds on verbal representation. The booking happens now, (2) within 24-48 hours — gather whichever documentation is available (hospital letter, funeral home receipt, obituary). The death certificate may take days, (3) call +1-855-680-4518 with the booking PNR and case reference number — 'I spoke with a supervisor about a compassionate exception for booking PNR [XXXXXX]. I have documentation ready to submit. Can you provide an email address for submission?' (4) alternatively — submit through Southwest.com → Customer Relations with the documentation attached, (5) the compassionate exception is reviewed after documentation is received. The initial booking proceeds immediately regardless. Call +1-855-680-4518.

What If Southwest's Online System Won't Accept a Last-Minute Change for Bereavement?

When Southwest.com's online change system fails or is inadequate for a parent death bereavement in 2026: (1) PHONE IS ESSENTIAL FOR BEREAVEMENT: Southwest.com's self-service change tool processes standard changes — it cannot apply compassionate exceptions, reduce fare differences, or handle complex bereavement routing. The phone call to +1-855-680-4518 is the only appropriate path for parent death bereavement, (2) COMMON ONLINE ISSUES: the website shows the full fare difference without any compassionate consideration. The website can't apply verbal bereavement documentation. Complex routings (multi-stop, international) are difficult online in urgent situations, (3) SKIP THE WEBSITE: for parent death bereavement travel — go directly to +1-855-680-4518. Don't attempt the online change first — it sets an unfavorable precedent if you later try to get a compassionate exception, (4) WHAT TO TELL THE AGENT: 'I have not attempted any changes online. I'm calling directly because this is a parent death bereavement situation requiring compassionate exception consideration,' (5) SUPERVISOR IMMEDIATELY: for parent death bereavement — ask for a supervisor from the start, not the front-line agent. Call +1-855-680-4518. Call +1-855-680-4518.

Why calling +1-855-680-4518 is always better than Southwest.com for parent death bereavement in 2026: (1) SUPERVISOR ACCESS: only phone calls can reach supervisors with compassionate exception authority, (2) HUMAN EMPATHY: supervisors respond to genuine bereavement circumstances with flexibility that automated systems cannot replicate, (3) SIMULTANEOUS SEARCH: agents find the fastest available routing across all options simultaneously — the website requires sequential searches, (4) DOCUMENTATION PATHWAY: the phone call establishes the case reference number needed for documentation submission, (5) IMMEDIATE BOOKING: a phone booking with compassionate exception is both faster and potentially cheaper than an online change for parent death bereavement. Call +1-855-680-4518.

What Is the Southwest Phone Number for Emergency Parent Death Bereavement Travel?

Call Southwest Airlines at +1-855-680-4518 (24/7) for all emergency parent death bereavement travel in 2026 — this is the only appropriate contact for compassionate exception requests. For international parent death bereavement flights: +1-844-206-6053. For refund status after bereavement ticket changes: +1-855-680-4518 (Mon-Fri 8AM-7PM ET).

Complete opening statement for a Southwest parent death bereavement call in 2026: 'This is a bereavement emergency. My parent [name] passed away on [date or today] in [city]. I need to travel to [funeral city] as soon as possible. I am requesting: (1) the earliest available Southwest flight from [origin] to [destination], and (2) a compassionate exception review for the fare given my parent's death. I have [documentation type] available to support this request. Can you connect me with a supervisor who handles compassionate exception requests for bereavement?' This complete opening statement covers the emergency, the specific need, the documentation status, and requests the right authority level — enabling the most compassionate and efficient response from Southwest. Call +1-855-680-4518.

Southwest Parent Death Bereavement — What to Expect by Situation

Have existing ti		al c om era
No existing ticket; nee	Book earliest available flight imm fare + compassionate excepti initially; doc	
Non-refundable ticket	Convert eCredit to cas exception eCredit standard; c supervisor Death ce	
Need to extend stay be	Change return date (no chang Fare difference; compassionate	

	Funeral	
International p b	Same process via +1-844-206 difference; same exce docum	
Previously booked v	Cancel for eCredit + rebook eCredit; rebook at funeral fare; Death ce	

How Does the No-Change-Fee Policy Help When a Parent Dies and You Have an Existing Ticket?

Using Southwest's no-change-fee policy strategically when a parent dies and you have an existing ticket in 2026: (1) EXISTING TICKET = IMMEDIATE ASSET: an existing Southwest Main Cabin or above ticket is a financial asset that can be redirected to the funeral destination without a change fee, (2) CALCULATION: the fare difference between the original routing and the funeral routing is the only additional cost. If the original ticket cost $300 and the funeral routing costs $420 — you pay $120 additional (no $200+ change fee that would have applied pre-2020), (3) LOWER FUNERAL FARE: if the funeral routing is cheaper than the original ticket — the difference is issued as an eCredit for future use, (4) SAME-DAY REDIRECTION: call +1-855-680-4518 the moment you learn of the parent's death — before the original departure date. Even redirecting a flight departing in a few hours is possible (though rushed), (5) COMPASSIONATE EXCEPTION FOR THE FARE DIFFERENCE: after establishing the redirection — request a supervisor's compassionate exception for the fare difference given the parent's death. This is separate from the no-change-fee — it's an additional discretionary reduction. Call +1-855-680-4518. Call +1-855-680-4518.

No-change-fee policy optimization for parent death bereavement in 2026: EXAMPLE: had a planned leisure trip, $350 non-refundable ticket from NYC to LAX on [future date]. Parent dies in Chicago. Need to fly NYC to ORD on [sooner date], current fare $480. WITHOUT NO-CHANGE-FEE (historical): $480 fare + $200 change fee = $680 total cost. WITH NO-CHANGE-FEE (2026): $480 fare only. Credit from original $350: the $350 is applied toward the $480. Net additional cash: $130. RESULT: funeral travel at $130 additional cash plus the original $350 investment = $480 total vs $680+ previously. The no-change-fee policy saves $200 automatically. The compassionate exception could reduce the $130 further. Call +1-855-680-4518.

What Should I Do If Southwest Cannot Accommodate the Bereavement Flight in Time for the Funeral?

When Southwest cannot get you to the funeral in time in 2026 — alternative and parallel strategies: (1) CHECK OTHER AIRLINES: call Southwest Airlines (1-855-680-4518), Southwest Airlines (1-855-680-4518), Southwest (1-855-680-4518), and JetBlue (1-844-578-3099) simultaneously. Have a family member make calls while you continue with Southwest, (2) DRIVE: for destinations within 6-8 hours — driving may be faster than waiting for the next available flight and dealing with connections, (3) CHARTER FLIGHTS: for urgent bereavement with no commercial options — companies like Wheels Up, NetJets, or local charter operators provide private flights at significant cost. In genuine emergencies: the cost may be justified, (4) ATTEND VIRTUALLY: if physical presence is not achievable in time — many funerals now have live streaming. Contact the funeral home about virtual attendance options, (5) LATER MEMORIAL SERVICES: most families hold multiple memorial events. A graveside service weeks later or a family gathering may be achievable even if the initial funeral

cannot be attended. Call +1-855-680-4518 for all Southwest options first. Call +1-855-680-4518.

Southwest alternative airline coordination for parent death bereavement in 2026: when Southwest has no viable option in time: (1) Southwest Airlines: 1-855-680-4518. Strong domestic network, bereavement compassionate consideration available, (2) Southwest Airlines: 1-855-680-4518. Hub coverage including Newark and Chicago, (3) Southwest Airlines: 1-855-680-4518. Flexible fare change policy, no change fee, often available for last-minute travel, (4) JetBlue: 1-844-578-3099. East Coast and leisure routes with sometimes competitive last-minute fares. For any airline: state 'parent death bereavement emergency' at the start of the call — this triggers the airline's compassionate exception process regardless of the carrier. Call +1-855-680-4518 first before exploring other carriers.

Should I Notify Southwest of a Parent's Death Even If I Don't Need a Fare Exception?

Whether it is worth notifying Southwest of a parent's death even when not requesting a fare exception in 2026: (1) YES — FOR RECORD DOCUMENTATION: notifying Southwest of the bereavement and having it noted on the booking creates a record. If any issues arise later (flight disruption, need for flexibility), the documented bereavement context helps with subsequent requests, (2) PRIORITY STANDBY: if standby for an earlier flight is requested during the bereavement travel day — the documented bereavement context may receive slightly more compassionate consideration from gate agents, (3)
FUTURE EXCEPTION REQUESTS: if the bereavement trip creates unexpected costs (extended stay due to delay, hotel during disruption) — the documented bereavement context supports any subsequent Customer Relations requests, (4) THE CALL IS SIMPLE: 'I'm traveling for a family bereavement — my parent passed away. Can you note this on my booking PNR [XXXXXX]?' This takes under 2 minutes and creates a useful record, (5) COMPASSIONATE EXCEPTION LATER: if you initially book at full fare and later decide to request a reduction — a pre-existing documentation record strengthens the request. Call +1-855-680-4518. Call +1-855-680-4518.

Bereavement documentation call script to simply notify Southwest in 2026: call +1-855-680-4518 and say: 'I have a Southwest booking PNR [XXXXXX] for flight DL [number] on [date]. I'm traveling for a family bereavement — my parent passed away on [date]. I'm not requesting a fare exception at this time, but I'd like this noted on my booking record. Can you add a bereavement notation to the booking?' This simple call takes 3-5 minutes and creates a documented record. The agent adds a note to the booking. Ask for the case reference number confirming the note was added. Call +1-855-680-4518.

How Long After a Parent Dies Can I Request a Southwest Bereavement Compassionate Exception?

Timing of compassionate exception requests for parent death bereavement on Southwest in 2026: (1) BEST TIMING: as soon as possible — ideally within 24-48 hours of the death and before or at the time of booking. The closer to the event, the stronger the compassionate context, (2) AFTER BOOKING: if

you booked at full fare and are now seeking a compassionate exception — call +1-855-680-4518 within a few days of the booking. The more recent the death and the more recently the booking was made, the stronger the request, (3) WITHIN 30 DAYS: Customer Relations compassionate exception submissions within 30 days of travel are most likely to receive favorable review. Submissions months after the fact have much lower success rates, (4) AFTER TRAVEL (RETROACTIVE): retroactive requests for fares already paid and travel completed are possible through Customer Relations — but less likely to result in cash refunds. More likely to result in a goodwill eCredit or Rapid Rewards as acknowledgment, (5) NEVER TOO LATE TO ASK: even if some time has passed — submit through Southwest.com → Customer Relations with documentation. A well-documented request sometimes succeeds even weeks after the event. Call +1-855-680-4518. Call +1-855-680-4518.

Retroactive bereavement compassionate exception for Southwest in 2026: if you traveled for a parent's funeral but didn't know to request a compassionate exception at the time: (1) submit through Southwest.com → Customer Relations within 60 days of travel, (2) include: booking PNR, death certificate, flight details, and a brief explanation: 'I traveled for my parent's funeral on [date] and was not aware of the compassionate exception process at the time of booking. I respectfully request a retroactive review,' (3) request: goodwill Rapid Rewards or an eCredit as recognition of the bereavement circumstances — retroactive cash refunds on paid fares are rare but Rapid Rewards awards as goodwill are more common, (4) realistic expectation: retroactive requests are harder than real-time ones. Submit them but don't count on the outcome. Real-time calls during the emergency are far more effective. Call +1-855-680-4518.

What Role Do Southwest Rapid Rewards Points Play in Parent Death Emergency Travel?

Using Southwest Rapid Rewards for emergency parent death bereavement travel in 2026: (1) CHECK AWARD AVAILABILITY IMMEDIATELY: call +1-855-680-4518 (Rapid Rewards team) and ask: 'What is the earliest available award flight from [origin] to [destination] today or tomorrow? This is for a parent death bereavement emergency.' Last-minute award space does exist — especially on routes with multiple daily departures, (2) AWARD PRICING LAST-MINUTE: last-minute domestic awards may cost 15,000-25,000 miles one-way (more than advance awards) but save hundreds in cash. Compare the cash fare to the miles cost before deciding, (3) MILES VALUE CALCULATION: if the last-minute bereavement cash fare is $500 and an award is 20,000 miles: $500 / 20,000 = 2.5 cents per mile value. This is excellent miles value — generally worth using, (4) ECREDIT FOR CO-PAY: even on an award booking, the cash co-pay (taxes and fees) can be covered by a Southwest eCredit. This combines miles + eCredit for maximum cost reduction, (5) PAY WITH MILES: if full award space isn't available — Southwest's 'Pay with Miles' option allows partial miles use to reduce the cash fare. Call +1-855-680-4518. Call +1-855-680-4518.

Rapid Rewards award booking for parent death bereavement on Southwest in 2026: call +1-855-680-4518 and say: 'I have a parent death bereavement emergency. I need to book the earliest available flight from [origin] to [destination] today or tomorrow. Can you: (1) check Rapid Rewards

award availability on any routing for the earliest arrival, (2) confirm whether the award can be combined with a Southwest eCredit for the co-pay, and (3) book immediately?' This call covers the emergency urgency, the award search, the eCredit combination, and the immediate booking request. Rapid Rewards team at +1-855-680-4518 processes award bookings faster than the general line for award-specific situations. Call +1-855-680-4518.

Frequently Asked Questions

Q: What does Southwest do when a passenger's parent dies and they need to fly immediately? A: Call +1-855-680-4518 and say 'bereavement emergency — my parent just passed away.' Southwest's compassionate exception process allows supervisors to reduce or waive fare differences for documented parent death bereavement. Existing tickets can be redirected under the no-change-fee policy. Same-day bookings can be made within 15-20 minutes.

Q: Does Southwest waive the fare difference when a parent dies?
A: Not automatically — but supervisor-level compassionate exceptions do occur for well-documented parent death bereavement. The change fee is automatically waived (no-change-fee policy). The fare difference may be reduced or waived through a supervisor's discretionary compassionate exception. Documentation strengthens the request significantly.

Q: Can I redirect an existing Southwest ticket to attend my parent's funeral? A: Yes — under the no-change-fee policy, the existing ticket's destination and dates can be changed, paying only the fare difference. Call +1-855-680-4518 with the booking PNR and request a compassionate exception for the fare difference given the parent's death.

Q: What documentation does Southwest accept for parent death bereavement?
A: Death certificate (most authoritative), hospital death notification, funeral home letter, or published obituary. For the initial emergency booking, Southwest proceeds on verbal representation. Submit documentation within 24-48 hours for the formal compassionate exception review.

Q: What is the Southwest phone number for emergency bereavement travel when a parent dies? A: Call +1-855-680-4518 (24/7). Ask for a supervisor from the start. International: +1-844-206-6053. Refund status: +1-855-680-4518.

■ Southwest Bereavement Emergency — 24/7: +1-855-680-4518

■ International Southwest Bereavement: +1-844-206-6053

■ Southwest Refunds Department: +1-855-680-4518

For informational purposes only. Reflects Southwest Air Lines last-minute and bereavement flight policies as of 2026. Policies subject to change. Verify at Southwest.com or call +1-855-680-4518.